CYGNETT

Smart Window & Door Sensor

User Manual

Your Cygnett Smart Window & Door Sensor detects when your window or door is opened or closed. It excels when it is paired with Cygnett's range of smart bulbs and smart plugs; set up a scene with the Smart Window & Door Sensor so when you open a door, the lights or electrical appliances will turn on.

CYGNETT

Contents

Welcome to Cygnett Smart Home

Cygnett Smart Home is an ever-expanding collection of connected home products.

Synonymous for creating better digital experiences through design and innovation, Cygnett Smart Home affords you the convenience and freedom to connect your appliances, lighting, climate control and security to a centralised app.

Warning

Before replacing/installing your Cygnett Smart Home device, please read and follow all precautions, including the following:

- Suitable to operate between 0°C to 45°C
- This product is intended for indoor use only; do not expose to wet environments
- This product is not a toy and should not be played by children
- This product is not suitable for water contact

Intended for indoor use only.

Place the Smart Window & Door Sensor in a cool and dry environment, away from water.

This product contains a coin/button cell battery inside. Keep batteries out of reach of children. Swallowing may lead to serious injury or death in as little as 2 hours due to internal burns.

If swallowed, immediately call the 24-hour Poisons Information Centre on 13 11 26 (in Australia) or 24-hour Nationals Poisons Centre on 0800 764 766 (in New Zealand) for fast, expert advice. Dispose of used batteries immediately.

DANGER if swallowed

This product has been designed so that the coin/button cell battery is not accessible to young children, as the battery compartment cover is secured with a screw or mechanical fastener. Always ensure that the compartment is secured before use.

Installation

Cygnett Smart Home devices only support 2.4GHz Wi-Fi networks. The Smart Window & Door Sensor requires a Cygnett Smart Hub + IR Remote Control to function.

1. Ensure that your Cygnett Smart Hub + IR Remote Control* is set up correctly. For information on how to set up the Smart Hub + IR Remote Control, please refer to the installation guide on Cygnett Care – support.cygnett.com
2. Using the included screwdriver, unscrew the screw and remove the backplate of the Smart Window & Door Sensor.
3. Remove the battery pull tab and screw on the backplate using the screwdriver.
4. Ensure that your phone/tablet is connected to the same Wi-Fi network as your Cygnett Smart Hub + IR Remote Control.
5. Using the pin tool provided, press and hold the pairing button on the Smart Window & Door Sensor for 5 seconds until it flashes to activate pairing mode.

Pairing button

6. Select the Cygnett Smart Hub + IR Remote Control device in the Cygnett Smart app and select the '+' icon.
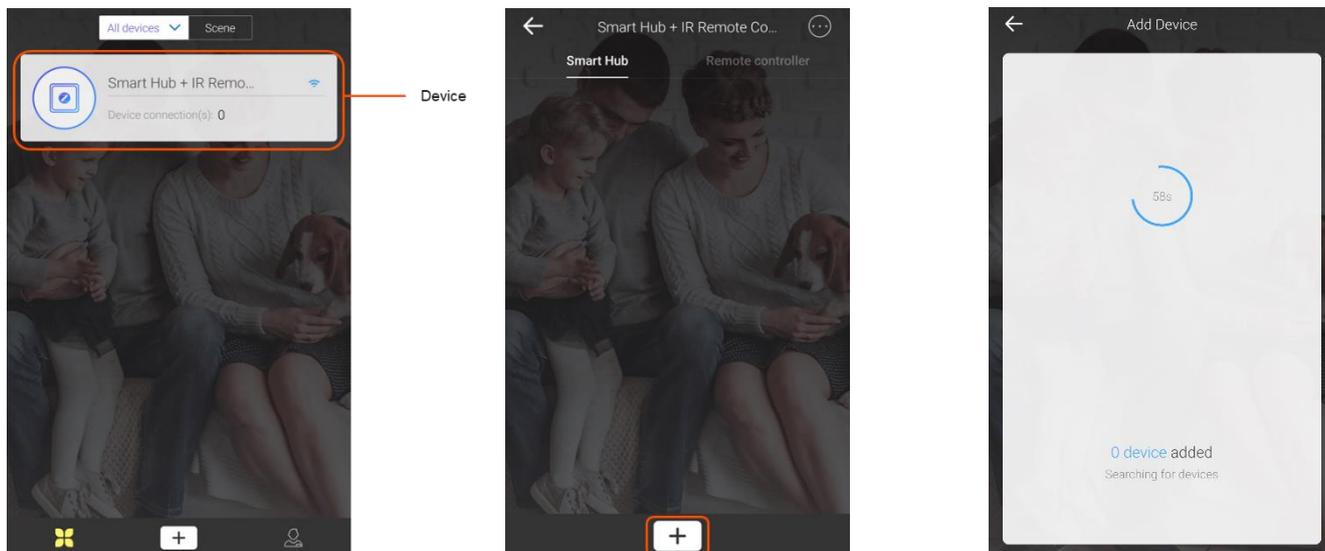
7. Follow the in-app instructions. After your Smart Window & Door Sensor has been registered, give it a name through its Settings, and tap Complete.

Before continuing, please orientate your Smart Window & Door Sensor so that the notches face inwards. Please note that the gap between the two sensors must be less than 2cm to register as a window or being closed.

8. Remove the first layer on the adhesive, revealing the adhesive surface.
9. Install one of the sensors on the edge of a clean/window (within 40m of Cygnett Smart Hub + IR Remote Control) by firmly pressing and holding down for 30 seconds.
10. Install the remaining sensor on a window/door frame so that the sensors will meet at the notches when the window/door is closed.
11. Your Smart Window & Door Sensor is now ready to be used.

For examples on where your can place your Smart Window & Door Sensor, please refer to the below.

| Cupboard | Recessed door | Sliding window |
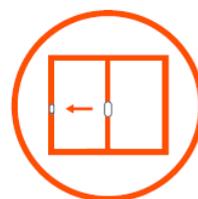
*Cygnett Smart Hub + IR Remote Control is not included and is sold separately if the Smart Window & Door Sensor is purchased separately from the Cygnett's Smart Home Starter Kit.

Maintenance & Disposal

Before any cleaning, remove your device from all power sources. To prevent any scratches from occurring, use a soft dry cloth and do not use any cleaning agents.

This symbol on the product indicates that this product shall not be treated as household waste. Instead, it shall be sent to the applicable collection point for the recycling of electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health. For more information about the recycling of this product, please contact your local city office.

Compliance

Item No: CY2964CHCSA

Input: CR2032 3V battery

Battery Lifetime: >6 months

Working Range: 40m to Smart Hub + IR Remote Control (open area)

Operating Temperature: 0-45°C

Cygnett Smart Home Screen

Your Cygnett Smart Home screen is the centralised view of all your smart home devices. With one simple touch, you can turn on or off your devices remotely, receive live information from your home and so much more. Possessing an intuitive user interface, all you ever wanted to do with your devices is only one tap away.
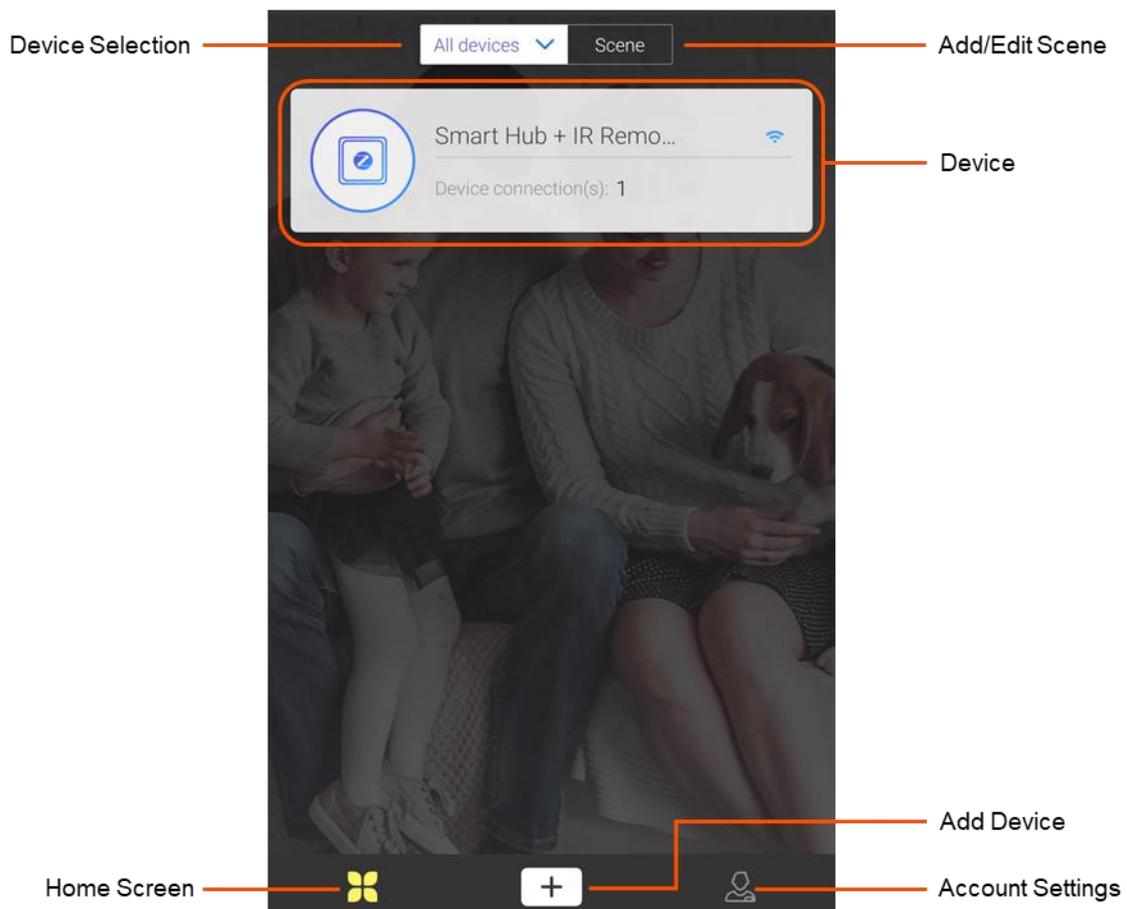
Smart Window & Door Sensor

To access your Smart Window & Door Sensor, tap on your Smart + IR Remote Control in the Cygnett Home Screen, then select your Smart Window & Door Sensor.
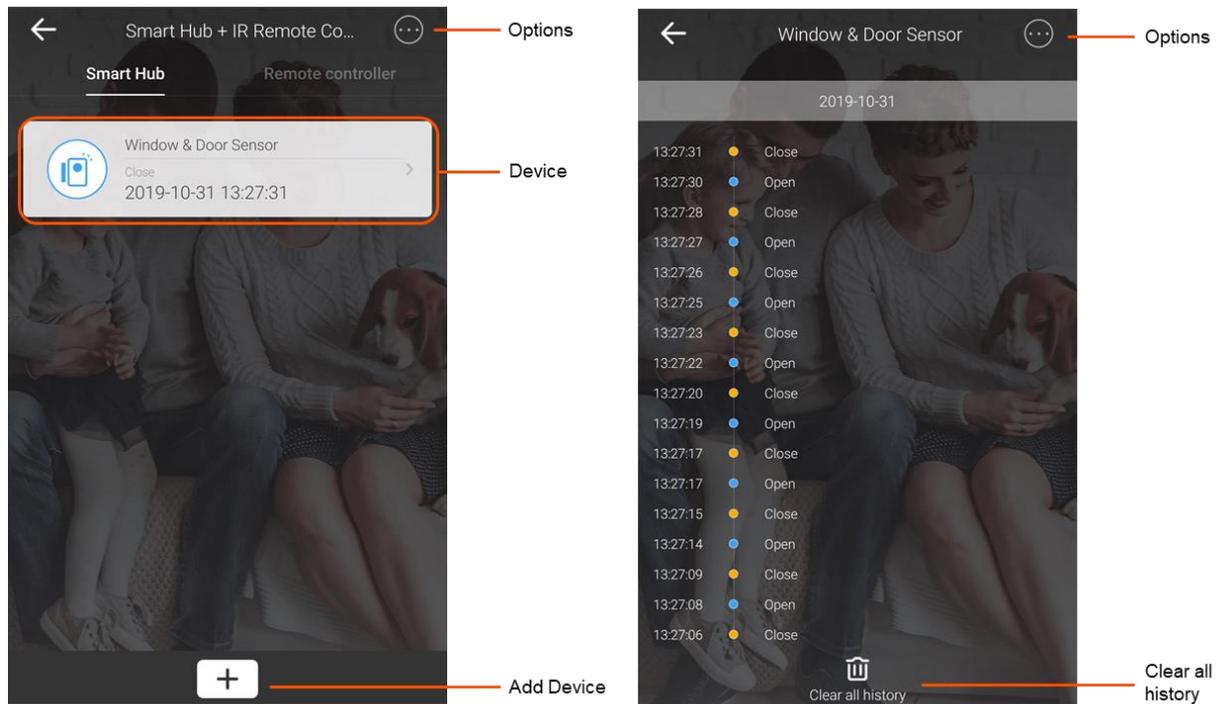
Your Smart Window & Door Sensor senses when a window or door is closed or opened. Pair this with your pre-existing Cygnett Smart Home products to create a scene, based on open or close events. For information on how to create a scene with your Smart Window & Door Sensor, please refer to the 'Create a Scene' user manual on Cygnett Care – support.cygnett.com

On the Smart Window & Door Sensor main screen, you will see the activity log of when your window or door was closed or opened. To clear your activity log, tap 'Clear all history'.

Options

For settings and information on your Smart Window & Door Sensor, select the Options icon. There are 2 selections in this section – Settings and Delete. The Settings option will display information regarding your device, and you can rename your Smart Window & Door Sensor by selecting the ✎ icon. To delete all saved information regarding your Smart Window & Door Sensor, press Confirm. If you would like to receive a notification each time your window or door is opened or closed, tap 'Allow notifications' in the Settings section.

Account Settings
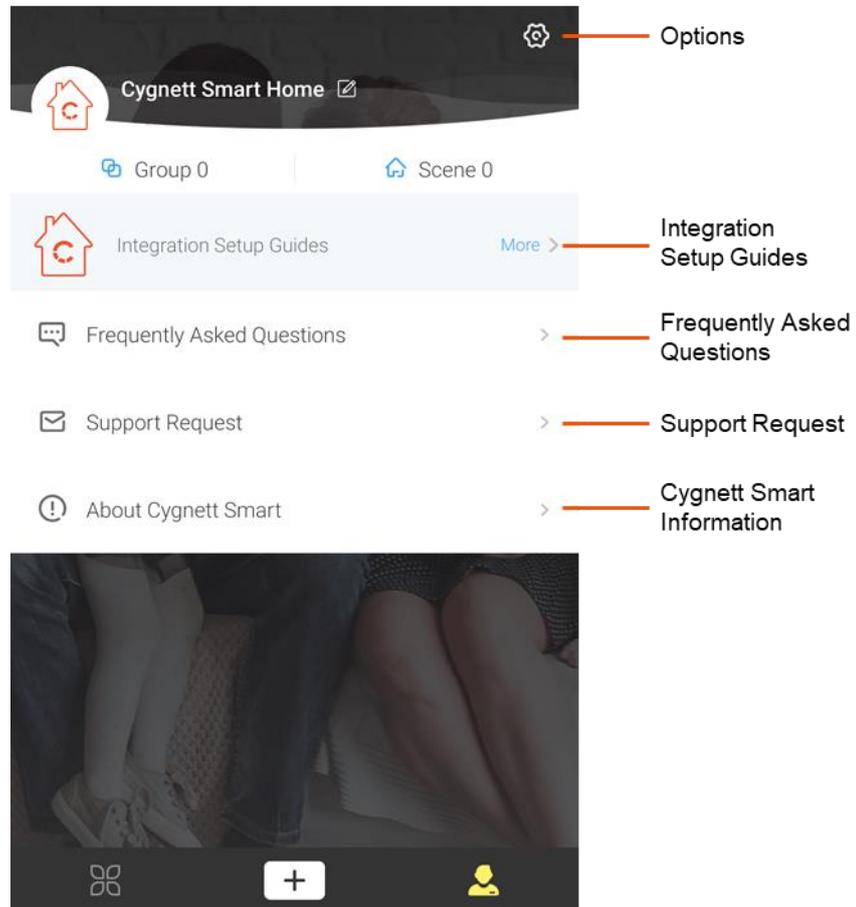
Options

In the Options screen, you can change your password under 'Security' and following the in-app instructions. You can also select available languages in your region under 'Language' and elect to turn on or off your haptic feedback under 'Vibration Switch'. You also have the option to log out of your Cygnett Smart app by tapping 'Log Out'.

Integration Setup Guides

In this section, you can find instructions on how to integrate your Cygnett Smart Home devices with Amazon Alexa, Google Assistant and Apple HomeKit.

Frequently Asked Questions

The most frequently asked questions are all listed here for your troubleshooting needs. This page is constantly updated, so you will receive the most up-to-date news and feedback.

Support Request

This is the direct link between you and our dedicated team at Cygnett Care who will answer your questions and concerns regarding your Cygnett Smart Home device.

Cygnett Head Office

858 Lorimer Street, Port Melbourne, Victoria, 3207, Australia

www.cygnett.com

Anywhere

Anytime

Always On.